



Cuyahoga County EOC Situation Report #39 - Coronavirus

Date of Issue: 4/7/2020

Time Period: 0800-1700

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Approved by: Bryan Kloss, EOC Manager

Changes since last SitRep in Red

Incident Overview: As of April 7, Ohio has multiple confirmed cases of COVID-19: Cuyahoga County- **687** cases and the City of Cleveland has **224** cases. The number of cases are increasing across the State. President Trump declared a national emergency. Ohio Governor DeWine declared a state of emergency. Cuyahoga County Executive Armond Budish signed a Declaration of Emergency for Cuyahoga County. Mayor Frank Jackson released a proclamation of Civil Emergency for the City of Cleveland.

Mass gatherings of 50+ has now been banned per Governor DeWine. Exceptions: religious institutions, businesses, and airports. Restaurants only allowed carry out. Primary voting postponed until June 2. A Stay at Home order has been extended through 2359 hours on 5/1/2020.



<https://twitter.com/GovMikeDeWine/status/1241794193594421249>

Additional information can be found via:

CDC- <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

Ohio Department of Health- <https://coronavirus.ohio.gov/>

Cuyahoga County Board of Health- <https://www.ccbh.net/coronavirus/>

Cuyahoga County- <https://cuyahogacounty.us/coronavirus-disease-2019>

County EOC Status: Partial/Virtual Activation-

In-person staff:

- ESF 4 Firefighting- Cuyahoga County Fire Chiefs Association
- ESF 5 Info & Planning- Cuyahoga County Emergency Management
- ESF 8 Public Health & Medical- Cuyahoga County Board of Health, Cleveland Department of Public Health
- ESF 15 External Affairs- Cleveland Dept of Public Health Communications

Virtual staff:

- ESF 1 Transportation- Greater Cleveland Regional Transit Authority
- ESF 3 Public Works- Northeast Ohio Regional Sewer District, Cuyahoga County Public Works
- ESF 5 Info & Planning- Fusion Center
- ESF 6 Mass Care- United Way/2-1-1, ARC
- ESF 8 Public Health & Medical- Center for Health Affairs
- ESF 15- Cuyahoga County Communications Department

1. Operations:



Cuyahoga County EOC partially activated on 3/9/2020 after the first three cases were confirmed. Cuyahoga County EOC migrated to a partial/virtual activation at 0700 on 3/13/2020 to reduce the footprint in the EOC and follow best practice of social distance. If your agency has resources requests, please submit a 213RR form to RESL@cuyahogacounty.us.

Resource Requests

- Total Number of Requests: 153
- Total Number Fulfilled: 89

2. Section Updates

ESF 3 Public Works-

- Treatment plants and wastewater collection systems are at full service
- NEORS - has completed EPCS data entry for Critical Infrastructure staff at Westerly, Easterly, and Southerly Wastewater Treatment Plants.
- NEORS - Monitoring for flood events in CCOEMAOR and providing community assistance on an as-needed basis

ESF 4 Fire

- Provided guidance for the Home Quarantine Form that has been distributed to known COVID patients or those on quarantine for exposure to COVID. Please advise your staff to ask the patient if they received a card/form from the Board of Health related to COVID 19. This form was discussed at last week's conference call with County/City Board of Health and has been distributed accordingly. Your dispatch centers should also ask the caller if the patient received the card/form from the Board of Health and relay the information accordingly to response crews.
- Developed COVID Transport Protocol v3
- Pushed out new CDC Return to Work guidance and sent out updated COVID transport policy.
- Departments working internally to distribute PPE, as needed
- Distributed new EMS Protocols to departments
- Sent info regarding quarantining and hotels offering accommodations
- **The Fire Chiefs Association survey and the Police Chiefs Association Survey is now closed and ESF4 is compiling all of the responses and allocating the PPE accordingly**

ESF 6 Mass Care

- United Way/2-1-1 Since 4/6/2020 has received 1049 calls for information on COVID-19 including referrals to the ODH line and website
- 2-1-1 – attached are our daily reports on service requests for Disaster Calls, Requests for Information on COVID-19, and Food Requests from individuals who identify as being Homebound
- 2-1-1 continues to handle a high call volume and update information as it comes in.
- **2-1-1 COVID-19 help line is operational: 855-711-3035**
 - 2-1-1 can edit the call line language as needed.
- Red Cross collaborated with CCOEM and CCBH to provide food staples to a quarantined family with unique needs.
 - The feeding of quarantined persons is on a case by case basis, subject to approval by our Divisional Leadership

ESF 8 Health & Medical

- 224 confirmed COVID-19 cases in Cleveland as of 4/7 (CDPH)
 - 2 deaths within the City of Cleveland
- Continuing to receive a large volume of calls from citizens concerned about non-compliant businesses. These are being tracked via a spreadsheet
 - CDPH has identified internal staff to respond to these issues and has communicated with public safety regarding some of these issues.



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- Continue to contact, trace, and monitor self-quarantined individuals (CDPH)
- Created a kit with support resources for essential items, mental health, and wellness for persons in quarantine and isolation (CDPH)
- Interviewed new cases and contacts of confirmed cases
- Identified and interviewed contacts of cases and returning travelers from high risk areas
- Consulted with Hopkins International Airport regarding the potential of 14 day quarantine orders connected to domestic travel (CDPH)
- Worked with the Cleveland Real Time Crime Center to fill in gaps in contact information for positive cases and direct contacts for both the Cleveland Department of Public Health and the Cuyahoga County Board of Health (CDPH)
 - Note that the Northeast Ohio Fusion Center will be fulfilling these requests on the weekend, when the Real Time Crime Center is closed. (CDPH)
- **Conducted AM and PM tactics meeting**
- **Contacted new cases**
- **Conducted case contact investigation**
- **Conducted cluster investigations**
- **Providing testing guidance to previous cases to clear isolation requirements**
- **Ensured public health orders are provided to contacts/cases not reached by phone attempts**
- **Mailed isolation/quarantine orders with the “green” Home Quarantine Form to new cases/contacts**
- **Maintained tracking spreadsheet for CCBH resource requests and fulfillment**
- **Coordinated requests for provisions from individuals being isolated/quarantine,**
- **Responding to numerous complaints and medical questions received from COVID-19 email**
- **Addressed complaints related to COVID-19 enforcement**
- **Operated Cuyahoga County Drop Site; allocated scarce resources according to ODH guidance; maintained chain of custody and inventory management**
- **Coordinated with EOC to fulfill emergency PPE orders**
- **Provided instructions to those receiving goods from the Drop Site on ways to conserve supplies through reuse, as appropriate**
- **Allocated PPE for requesting agencies**
- **CCBH held a joint press briefing today at 8:45am**
- **Cuyahoga JIC sent out a Media Briefing Recap for April 3, 2020**
- **Provided representation and assistance with requests for ESF #8 and JIC at Cuyahoga County EOC**
- **Monitored EpiCenter for COVID-19 interactions for residents of Cuyahoga County**
- **Operated and staffed CCBH call center**

CCBH call center documented receipt of 178 calls as of 2:45 PM 4/7/20					
General	29	Nursing Homes	5	Business Complaints	33
Mass Gatherings / Social Distance	8	School/ Day Care	3	Doctor / Dentist Office / Hospitals	2
Traveler	1	Temperature	0	PPE	4
Testing	9	Symptoms	0	Cleaning of business	0
COVID + employee at work	16	Barber/Salon/ Grocery Store	0	Restaurant	0
Quarantine	10	Essential Business	48	Mask	4
Apartments	0	Returning ESI Calls	6	Pools	0



Confirmed Cases in Cuyahoga County excluding Cleveland (4/7/2020 according to ODH)

Confirmed Cases in Cuyahoga County <i>excluding Cleveland</i>	Number of Hospitalizations	Number of Deaths	Age Range
687	248	17	1 week – 101 years

Noteworthy:

- Ohio is flattening the curve more than originally expected
- 3 pieces of COVID-19 legislation for EMS were introduced in the Ohio House on Monday, April 6, 2020
 - **HB 598-** To temporarily authorize emergency medical technicians to perform certain medical services in hospitals and to declare an emergency
 - **HB 599-** To require, during the period of the emergency declared by Executive Order 2020-01D issued on March 9, 2020, and for six months thereafter, prompt notification of an emergency medical services worker or funeral services worker who has treated, handled, or transported a patient who tested positive for COVID-19 and to declare an emergency.
 - **HB 600-** To authorize a person who has had a valid commercial driver's license to drive an ambulance during the state of emergency due to COVID-19 and to declare an emergency.

Resources:

- [Resources in American Sign Language](#)
- COVID-19 Resources available in Arabic, Chinese, Nepali, Russian and Spanish
- <https://cuyahogacounty.us/more-links/popular-links/coronavirus-multilingual-resources?fbclid=IwAR0AISDzblwPs7CpDDIMtnBh2Wl6Hz9kiR5DokG4SHbkKiegFeZXpsd3MAw#russian> ADAMHS Board resources link individuals with mental health resources/counselling including resources for individuals who do not speak English:
 - **Manage Your Stress Levels - Help Is Available!** Your Mental Health is important! Keep all of your behavioural healthcare appointments. You may receive care in new ways, like over the telephone or even by video chat. Call your behavioural healthcare provider directly for more information about appointments.
 - **If you are experiencing stress or anxiety:** You can call the Cuyahoga County Warmline at 440-886-5950 to talk through things with a peer. The warmline operates daily from 9am-1am. You can text “4hope” to 741741, the Crisis Text Line. You can Call the NAMI Greater Cleveland Helpline for support at 216-875-7776
 - **If you are in crisis:** Please call the 24-hour Suicide Prevention, Mental Health/Addiction Crisis, Information and Referral Hotline at 216-623-6888. You can text “4hope” to 741741, the Crisis Text Line.
- 2-1-1 COVID-19 help line: 1-855-711-3035



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Medicaid, SNAP and Unemployment During COVID19

MEDICAID

- **TELEMEDICINE.** Medicaid patients can use telehealth services even for first-time visits.
- **REDETERMINATIONS ARE SUSPENDED FOR 180 DAYS.** Medicaid Benefits will not be lost if renewal process not able to be completed.

SNAP and OHIO WORKS FIRST

- **REDETERMINATIONS ARE SUSPENDED** for six months. Meaning if benefits were supposed to expire in March they now expire in September, April now October, May now November.

UNEMPLOYMENT

- **QUARANTINED WORKERS** are eligible for unemployment benefits even if they are NOT DIAGNOSED with COVID19.
- **WORK SEARCH REQUIREMENTS WAIVED** during the pandemic but people must be "available and able to work."
- **WAITING PERIOD WAIVED**
- **PARTIALLY UNEMPLOYED** people can receive benefits.

RESOURCES

Ohio Benefits

Benefits.Ohio.gov
1-844-640-OHIO

Unemployment

Unemployment.
Ohio.gov
(877) 644-6562

Unemployment COVID19 FAQs

JFS.Ohio.gov/ouio/
CoronavirusAndUI.stm

ODH COVID19

Coronavirus.ohio.gov
1-833-4-ASK-ODH



- **ESF 15 External Affairs**
 - City Hall will be open Tuesdays and Wednesdays from 9AM to 2PM for limited public services. Mondays, Thursdays and Fridays, City Hall will be closed
 - Starting 03/18/2020 all County buildings will be closed to the public and non-essential employees
 - <https://cuyahogacounty.us/online-services>
 - Social media posts are being sent from CCBH and Cuyahoga County accounts related to COVID19.
 - Cuyahoga JIC sent out the following press releases since 3-30-20
 - Cuyahoga County send summary of daily media briefing 3/30/2020
 - CCBH issued a press release regarding an investigation into a cluster of COVID-19 cases at ManorCare Health Services in Parma
 - Cuyahoga County sent summary of daily media briefing 4/1/2020
- **ESF 5 Planning**
 - Created COVID-19 incident in Knowledge Center. KC can be accessed via <https://www.cuyahoga-kc.org>.
 - Created SitRep #39
 - Maintain Incident Action Plan (IAP)
 - Received notice from the Boston Regional Intelligence Center (BRIC) regarding an uptick in reporting of fraud targeting healthcare professionals. The NEORFC is disseminating this



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information for situational awareness and is asking your agency to report any similar activity to info@neorfc.us. (Fusion Center)

- U-FOUO Fake “Essential Infrastructure Sector Worker” Placards Information Bulletin Attached (Fusion Center)
- Staffing Donation Collection Point at Cuyahoga County Public Works Garage located at 2501 Harvard Ave., Newburgh Hts. Operating Mon-Fri 9:30am-2:30pm. Accepting the following items:
 - N95 masks, Surgical masks, Gowns, Eye protection, Face shields, Nitrile gloves, Disinfecting wipes, Hand sanitizer
- **Continuing PPE distribution to healthcare facilities with critical needs.**
 - **Pickup time for PPE at the Donations Collection Point Mon-Fri 10am-2pm**

3. Next SitRep

- **Wednesday 4/8**