

# RITA 2018 TAX SEASON TAXPAYER ASSISTANCE

## WALK-IN TAXPAYER ASSISTANCE EVENTS HOSTED THROUGHOUT THE STATE OF OHIO

The Regional Income Tax Agency (RITA) invites all taxpayers who are required to file a municipal income tax return for any RITA municipality to attend a free Taxpayer Assistance Event. Agents will be on-site to answer questions and assist with RITA municipal income tax return preparation. To receive assistance please bring with you all necessary tax documentation, including the following:

- W-2 Forms from all employers, and any W-2G Forms and 1099-MISC Forms
- Federal Form 1040, Federal Schedules C, E & F, Federal forms K-1, 2106 (if applicable)
- Addresses and dates for each location in which you resided during 2017

### TAXPAYER ASSISTANCE EVENT DATES AND LOCATIONS

|   |  |   |   |
|---|--|---|---|
| <b>March 1st</b><br><b>12 pm - 7 pm</b><br><b>City of Norwalk</b> | <b>March 6th</b><br><b>12 pm - 6 pm</b><br><b>Village of Sebring</b> | <b>March 7th</b><br><b>9 am - 4 pm</b><br><b>City of Loveland</b> | <b>March 8th</b><br><b>1 pm - 7 pm</b><br><b>City of North Ridgeville</b> |
| Norwalk Rec Center<br>100 Republic Street<br>Norwalk, OH 44857    | Village of Sebring<br>135 East Ohio Ave<br>Sebring, OH 44672         | City of Loveland<br>120 West Loveland Ave<br>Loveland, OH 45140   | North Ridgeville<br>7307 Avon Belden Road<br>N. Ridgeville, OH 44039      |

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| <b>March 13th</b><br><b>11 am - 5 pm</b><br><b>City of Newton Falls</b>             | <b>March 14th</b><br><b>12 pm - 5 pm</b><br><b>City of Medina</b>              | <b>March 16th</b><br><b>12 pm - 6 pm</b><br><b>City of Grandview Heights</b> |
| Newton Falls<br>Annex Building<br>419 North Center Street<br>Newton Falls, OH 44444 | Medina Community<br>Recreation Center<br>855 Weymouth Road<br>Medina, OH 44256 | Grandview Center<br>1515 Goodale Blvd<br>Grandview Hts, OH 43212             |

|   |  |  |
|---|--|--|
| <b>March 20th</b><br><b>1 pm - 7 pm</b><br><b>City of North Canton</b>  | <b>March 21st</b><br><b>12 pm - 6 pm</b><br><b>City of Mt. Healthy</b> | <b>March 27th</b><br><b>11:30 am - 6:30 pm</b><br><b>City of Niles</b> |
| City of North Canton<br>145 North Main Street<br>North Canton, OH 44720 | Mt. Healthy Comm. Ctr.<br>1541 Hill Avenue<br>Mt. Healthy, OH 45231    | Niles Wellness Center<br>213 Sharkey Road<br>Niles, OH 44446           |

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|--|---|--|
| <b>March 28th</b><br><b>12 pm - 7 pm</b><br><b>Village of Holland</b>    | <b>March 29th</b><br><b>12 pm - 7 pm</b><br><b>City of Wickliffe</b>        | <b>April 7th</b><br><b>9 am - 4 pm</b><br><b>City of Medina</b>  |
| The Lodge at Strawberry Acres<br>950 S. McCord Road<br>Holland, OH 43528 | Wickliffe Senior Community Center<br>900 Worden Road<br>Wickliffe, OH 44072 | Medina Community Center<br>855 Weymouth Road<br>Medina, OH 44256 |

**WALK-IN TAXPAYER ASSISTANCE AVAILABLE AT RITA OFFICE LOCATIONS**

Taxpayer assistance is also available at the following RITA offices. No appointment is necessary. Assistance is on a first come, first served basis and wait times may vary, please plan for such a possibility.

**TAXPAYER ASSISTANCE DATES AND HOURS AT RITA OFFICES**

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|--|---|---|
| <b>Brecksville Office</b><br>10107 Brecksville Road<br>Brecksville, OH 44141<br>Mon - Fri 8 am to 5 pm<br><b>Extended Hours:</b><br>Starting March 10th<br>Saturdays from 9 am to Noon<br>April 9th through April 17th<br>Mon. April 9th - Wed. April 11th<br>8 am to 6 pm<br>Thur. April 12th - Tue. April 17th<br>8 am to 7 pm | <b>Worthington Office</b><br>760 Lakeview Plaza Blvd. #400<br>Worthington, OH 43085<br>Mon - Fri 8 am to 5 pm<br><b>Extended Hours:</b><br>Starting March 10th<br>Saturdays from 9 am to Noon<br>April 9th through April 17th<br>Mon. April 9th - Wed. April 11th<br>8 am to 6 pm<br>Thur. April 12th - Tue. April 17th<br>8 am to 7 pm | <b>Cleveland Heights Office</b><br>40 Severance Circle<br>Cleveland Hts., OH 44118<br>Mon - Fri 8:30 am to 5 pm |
| <b>Lake County - Mentor Office</b><br>8500 Civic Center Boulevard<br>Mentor, OH 44060<br>Tue & Thurs 8:30 am to 1:00 pm<br>and 1:30 pm to 5:00 pm<br><b>Extended Days:</b><br>April 16th   | <b>Youngstown Office</b><br>2761 Salt Springs Road<br>Youngstown, OH 44509<br>Mon - Fri 8 am to 5 pm<br><b>Extended Hours:</b><br>Starting March 10th<br>Saturdays from 9 am to Noon<br>April 9th through April 17th<br>Mon. April 9th - Wed. April 11th<br>8 am to 6 pm<br>Thur. April 12th - Tue. April 17th<br>8 am to 7 pm          |   |

## CUSTOMER SERVICE PHONE HOURS 2018 TAX SEASON

Customer service agents are available to help answer taxpayer questions and provide assistance by calling toll-free at 1-800-860-7482. Agents are available Monday through Friday from 8 am until 5 pm.

Extended Call Center Hours for 2017 Tax Season will begin on Saturday, March 10th.

### March 10th through April 5th

Saturdays from 9 am until Noon

Mondays and Thursdays 8 am until 6 pm

### April 7th through April 17th

|                       |             |
|-----------------------|-------------|
| Saturday, April 7th   | 9 am - Noon |
| Monday, April 9th     | 8 am - 6 pm |
| Tuesday, April 10th   | 8 am - 6 pm |
| Wednesday, April 11th | 8 am - 6 pm |
| Thursday, April 12th  | 8 am - 7 pm |
| Friday, April 13th    | 8 am - 7 pm |
| Saturday, April 14th  | 9 am - Noon |
| Monday, April 16th    | 8 am - 7 pm |
| Tuesday, April 17th   | 8 am - 7 pm |